



## **National Finance Center Customer Notification**

**Date of Notification: September 17, 2009**

**Subject: EPIC WEB ISSUES**

**Database/Customer(s) Affected: EPIC WEB**

**Dear Customer:**

NFC is currently experiencing difficulties processing 180 documents in EPIC WEB. The problem has been identified and the modification will be implemented by close of business Thursday, September 17, 2009. This issue does not affect EPIC Client.

We apologize for any inconvenience this may have caused.

If you have any questions regarding this notification, please contact NFC's Call Center at 1-504-255-5230.

JAF/M3-09-025

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### **"Tip of the Week"**

**Remember to transmit Time and Attendance Reports by Tuesday close of business of the payroll processing week.**